

# ANNUAL REPORT 2012 - 2013

This report is submitted in accordance with section 601 (2) of the Legal Profession Act, 2007, pursuant to which the Legal Profession Board of Tasmania is to prepare and present to the Minister a report on its operations for the financial year.

#### PART ONE: CHAIRPERSON'S REPORT

The following report provides a summary of the activities of the Board in the reporting period and highlights a number of achievements that have been attained within the financial year ending on 30 June 2013.

#### THE WORKLOAD OF THE BOARD

#### Complaints and Investigations:

Complaint handling and complaint investigations are the core activities of the Board and consume the majority of the Board's resources. The number of complaints received during the course of the reporting period, together with those complaints that remained unfinalised as at 30 June 2012, totalled 164, compared with 168 complaints at the end of last financial year.

The Board brought 68 complaints to finality within the reporting period. The number of finalisations for the reporting period was less than last financial year due, in the main, to the Disciplinary Tribunal finalising none of the Board's applications made to the Tribunal. This was a disappointing result and one that the Board is hopeful will not occur in the future.

At the end of this reporting period the total number of complaints on hand was 96. There were 29 investigations commenced within the reporting period and 30 investigations were finalised.

Further in-depth commentary in relation to the complaints and investigations statistical information can be found in Part 3 of this report.

#### Mediation:

The Board remains committed to the earliest resolution of complaints appropriate in the circumstances. Since the commencement of operations in early 2009, it has been the strategy of the Board to endeavour, where appropriate and in accordance with the Act, to achieve resolution of complaints against legal practitioners via mediation. It is again with satisfaction that I am able to report that the Board has had continued success in this area, with nearly one third (31%) of all finalised complaints having been resolved within the reporting period through mediatory intervention by the Board, either prior to or during an investigation.

The mediation process is only available in relation to less serious matters of complaint.

#### Meetings and Determinations of the Board:

The Board convened 14 complaints-specific meetings during the reporting period, the same number of meetings conducted in the previous reporting period. The Board, where possible, continues to combine its administrative meetings with complaints meetings in an effort to reduce time and costs.

The Board is obliged to provide to the complainant, the practitioner and the Law Society a written determination and reasons following its decision finalising a complaint. The Board produced 47 written complaint determinations and reasons during the reporting period. The writing of determinations and associated research can be an extremely time-consuming task for Board members, and is necessarily undertaken outside of meeting times.

#### Board Performance Review:

Whilst not specifically mandated by the Act, the Board instituted in the last reporting period a formal annual process to review its performance and effectiveness in the interests of good governance.

During the reporting period, the Board again reviewed its performance and effectiveness. It was noted that the issues of the previous year had been addressed, namely that the Board has increased its efforts to clear the remaining transitional matters; informed the Minister of the Board's recommendations for amendments to the *Legal Profession Act* 2007; and reviewed Board member remuneration. There were no new or emerging issues for the Board to address at the time it conducted its performance review.

#### Amendments to the Legal Profession Act 2007:

Section 591 (h) of the Act provides that the Board is to advise the Minister on any matters relating to the Act. In previous reporting periods, the Board provided to the Minister a list of proposed amendments to the Act and maintains an up to date and expanding list of proposed changes. Some are regarded as urgent.

The Board has been informed that amendments to the Act will hopefully be addressed before the end of 2013.

#### Public Education:

One of the Board's functions relates to providing education and advice to the Tasmanian community relating to client-lawyer relationships.

As indicated in my previous report, the Board's Executive Officer participated in a two-day open educative forum for community members in conjunction with LINC Tasmania within the reporting period, providing valuable advice to community members on managing client-lawyer relationships and the work of the Board generally. In addition to these endeavours, I was invited to conduct an educative session for members of the University of the Third Age which drew in excess of 100 attendees.

The Board has, over the course of the reporting period, continued to fulfil its community educative role by dealing comprehensively with the community's enquiries when contact is made with the Board. 322 such enquiries were made in the reporting period and the Board's officers have dedicated substantial time per enquiry by way of assistance to the public in developing their understanding of the legal and complaints processes as well as addressing their substantive issues regarding their legal representative or legal matter. In the majority of cases, the Board's officers attempt to provide, for each enquirer, guidance on how to manage their relationship with their respective legal representatives and to provide assistance generally on the legal process.

#### Other statutory functions of the Board

The Board continued in the reporting period to delegate to the Law Society its statutory function regarding the maintaining of the register of names of Australian lawyers to whom the Law Society

grants local practising certificates as well as the register of names of locally registered foreign lawyers.

The Board has not, within the reporting period, been called upon to approve any new courses of continuing legal education, nor to approve terms and conditions of professional indemnity insurance policies.

#### STRATEGIC DIRECTION

The Board will continue to focus on its core activities, being the handling and investigation of complaints against legal practitioners and its educative and advisory roles with regard to the community and legal profession.

The Board's focus in the coming reporting period will necessarily include the effective prosecution of matters which warrant such a course in order to ensure the good reputation of the legal profession prospers and that public confidence in the integrity of the legal profession is enhanced.

I again thank the members of the Board for their significant contribution generally to the work of the Board throughout the reporting period. On their behalf I gratefully acknowledge also the work of all the employees of the Board, whose professionalism and dedication are pivotal to the ongoing efficiency and effectiveness of the Board.

William Bale QC

Chairperson, Legal Profession Board of Tasmania

### PART TWO: THE LEGAL PROFESSION BOARD OF TASMANIA

#### STATUTORY FUNCTIONS OF THE BOARD

Pursuant to section 591 of the Act, the Board has the following statutory functions:

- to maintain the Register (of legal practitioners);
- to monitor the standard and provision of legal professional services;
- to receive, investigate and, where appropriate, determine complaints made under Chapter 4
  and, as necessary, refer complaints to the Tribunal or Supreme Court for hearing and
  determination:
- to approve terms and conditions of professional indemnity insurance policies provided to law practices;
- to advise the profession on appropriate standards of conduct;
- to monitor and identify trends and issues that emerge within the legal profession;
- to approve courses of continuing legal education;
- to advise the Minister on any matters relating to the Act;
- such other functions as may be imposed by this or any other Act; and
- to conduct education programs relating to client-lawyer relationships for members of the public.

#### THE PURPOSE OF THE DISCIPLINARY PROVISIONS

The Board exercises its functions under section 591 of the Act with the following aims in mind:

- protect consumers of legal services within Tasmania against unsatisfactory professional conduct and professional misconduct of Australian legal practitioners;
- promote and enforce the application of professional standards, competence and honesty within the legal profession in Tasmania; and
- provide an effective and efficient redress mechanism for persons unhappy with the conduct of Australian legal practitioners in Tasmania.

#### THE BOARD MEMBERS

The Board is the independent statutory body responsible for receiving and investigating complaints about the conduct of lawyers. It consists of six members appointed by the Governor of Tasmania for a term not exceeding five years.

#### Chairperson of the Board:

*Mr William Bale QC* is the inaugural Chairperson of the Board since July 2009. Mr Bale previously held the position of Solicitor General of Tasmania from 1986 until his retirement in September 2007 and has been a Tasmanian legal practitioner since 1964.

#### Lay Members:

*Ms Judith Paxton JP*, an inaugural member of the Board, was the Tasmanian Legal Ombudsman from 1994 until 2008, the State Director of the Commonwealth Merit Protection and Review Agency and the Chairperson of a number of tribunals responsible for determining disputes and grievances.

*Mr Peter Dane*, an inaugural member of the Board, has held senior management positions in the telecom and electricity industries since 1983. Mr Dane has a Master of Business Administration from the University of Tasmania.

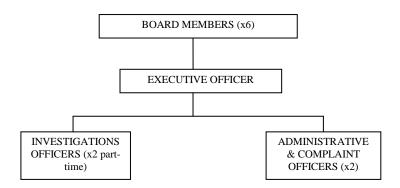
#### **Legal Members:**

*Mr David Bessell*, an inaugural member of the Board, is a senior legal practitioner who retired in 2007 from his position as senior partner in a prominent Hobart legal firm. Mr Bessell held the position of Chairperson of the Board from 8 March 2011 to 9 August 2011.

*Mr John Upcher*, an inaugural member of the Board, is an experienced legal practitioner who was formerly the senior partner of a prominent Hobart legal firm. He is also Chairman of the Property Agents Board.

*Mr Duncan Fairley* is the principal of his own legal firm on the North West Coast and has been a past President of the Tasmanian Bar Association. Mr Fairley is a member of the Mental Health Tribunal and was appointed to the Board on 18 May 2010 to fill a casual vacancy.

#### ORGANISATIONAL CHART



The Legal Profession Board is supported by an administrative and investigative team as represented in the organisational chart above.

The Board also retains the services of external Counsel when prosecuting practitioners in either the Disciplinary Tribunal or Supreme Court.

#### THE VISION OF THE BOARD

The Board, through its statutory functions, aims to assist the legal profession in Tasmania to meet the highest standards of propriety and efficiency and to give effective redress to members of the public adversely affected by any shortfall in meeting those standards. To this end, the Board seeks to maintain a complaints handling process which is as good as or better than any other in the nation.

#### **FUNDING OF THE BOARD**

Pursuant to section 359 of the Act, the Board is to submit to the Minister an application for funding by 30 April in each year. The Minister approves an amount to be paid from the Solicitors' Guarantee Fund and directs the Solicitors' Trust to pay the approved amount from the Fund to the Board.

### PART THREE: THE YEAR IN REVIEW

#### PERFORMANCE OF THE LEGAL PROFESSION BOARD OF TASMANIA

The following statistical information regarding the Board's performance is based on the twelve month period, 1 July 2012 to 30 June 2013.

#### **COMPLAINT HANDLING**

#### **COMPLAINT ENQUIRIES:**

Table 1: Number of complaint enquiries received from 1 July 2012 to 30 June 2013

Month	Enquiries by phone	Enquiries in person	Enquiries by email	Enquiries by letter	Total Enquiries 2012/13	Total Enquiries 2011/12
Jul-12	30	3	1	0	34	19
Aug-12	18	2	1	0	21	31
Sep-12	17	1	2	0	20	22
Oct-12	30	1	3	0	34	27
Nov-12	25	2	5	2	34	28
Dec-12	15	1	1	1	18	18
Jan-13	14	0	4	1	19	37
Feb-13	20	2	1	1	24	33
Mar-13	20	1	1	0	22	33
Apr-13	26	0	1	1	28	21
May-13	27	3	3	1	34	30
Jun-13	30	1	1	2	34	26
Total Enquiries	272	17	24	9	322	325

Dealing with complaint enquiries represents a significant part of the Board's Officers overall workload. The table above shows that the Board has dealt with a total of 322 enquiries for the reporting period, representing a small decrease of 1%, or 3 enquiries, in comparison to last financial year. The number of enquiries has remained, in the main, constant since the Board commenced operations.

The Board record's the total time spent per enquiry throughout the period. The time spent dealing with each enquiry for the reporting period was on average 17 minutes per enquiry.

The Board recognises the importance of dealing effectively with complaints at the time of the initial enquiry as, on occasions and where appropriate, it provides an opportunity to resolve a problem before it escalates into a formal complaint. Not all enquiries to the Board involve a person who is experiencing difficulties with their legal representative. The Board on occasion receives enquiries that are required to be referred for independent legal advice or other appropriate action.

A total of 47 enquiries in the reporting period resulted in a written complaint. This represents a conversion rate of 14.6%, and is an increase of 26 complaint enquiry conversions when compared to the same period last year.

The majority (84%) of all complaint enquiries are dealt with by telephone, although members of the public are always encouraged to attend the Board's offices to discuss their issues in person should they wish to.

The majority (49%) of all enquiries made to the Board relate to Family Law and Probate/Estate matters and the most common allegations referred to relate to overcharging; negligence; and a failure to act as instructed.

#### WRITTEN COMPLAINTS

Table 2: Number of written complaints received from 1 July 2012 to 30 June 2013

Month	Complaints Received 2012/13	Complaints Received 2011/12	Variance 2012/13 – 2011/12
July	3	9	<b>&lt;6&gt;</b>
August	11	12	< <u>l&gt;</u>
September	7	8	< <u>l&gt;</u>
October	6	4	2
November	12	7	5
December	7	1	6
January	9	3	6
February	9	4	5
March	9	5	4
April	5	3	2
May	9	6	3
June	8	2	6
Total Complaints	95	64	31

A complaint may be made about the conduct of an Australian legal practitioner by any person. For the Board to be able to deal with a complaint, it must be in writing. The Board takes all reasonable steps to ensure that any person wishing to make a written complaint is given the appropriate assistance to do so.

When a complaint is received by the Board, a preliminary assessment is made and often further information is sought from the complainant to specifically identify the conduct that is alleged to have occurred. Once the complaint has been appropriately particularised by the complainant, a 'Notice of Complaint Received' together with a copy of the complaint is sent to the practitioner, accompanied by an invitation to provide comment (submissions) in relation to it. Once received, the practitioner's submissions are provided to the complainant for further comment. All relevant information is collated and reviewed by one of the Board's officers and a report prepared. The report, together with all relevant material, is then considered by the Board. The complaint then either proceeds to the investigation phase, or is summarily dismissed.

This statutory preliminary process prior to investigation of a complaint commencing, or the complaint being summarily dismissed, can take several months in order to satisfy the statutory requirement for transparency and procedural fairness to both the complainant and practitioner.

The Board received 95 complaints in the reporting period, compared with 64 complaints for the 2011/12 reporting period. This represented an increase of 31 complaints or 48%. The number of complaints received in the reporting period has been constant, other than in the period 2011/12, since the commencement of the Act. The relatively lower number of complaints last financial year appears to have been an isolated abnormality.

Table 3: Complaints carried forward at 1 July 2012

Complaints	Carried forward as at 1 July 2011	%
Complaints under investigation	26	38%
Unfinalised complaints pending (not yet under investigation or awaiting hearing) as at 30 June 2011	43	62%
Total Complaints carried forward as at 1 July 2011	69	100%

In addition to the 95 complaints received in the reporting period, the Board's workload involved continuing to deal with a further 69 complaints carried forward from the 2011/12 period, which included; complaints under investigation; complaints which had been referred for hearing to either the Board or Disciplinary Tribunal; and complaints being dealt with in accordance with the preliminary statutory process prior to an investigation having been commenced.

Table 4: Principal allegations against legal practitioners

Principal Allegation	2012/13 Complaints	2012/13 %	2011/12 Complaints	2011/12 %
Abuse of position as a legal practitioner	0	0%	0	0%
Abusive/Rude/Threat	7	7%	2	3%
Breach of Act, rules, court order or undertaking	3	3%	2	3%
Communication with client - including failure to communicate	5	6%	1	2%
Confidentiality breach	0	0%	2	3%
Conflict of interest	1	1%	0	0%
Costs/Bills/Fees/Overcharging	22	23%	17	26%
Court performance	3	3%	6	9%
Delay	7	7%	5	8%
Dishonest/Misleading (including misleading the Court)	11	12%	10	16%
Instructions - failure to act or to comply	13	14%	10	16%
Instructions - acting without instructions	2	2%	2	3%
Negligence - including poorly handling of case	21	22%	7	11%
Trust money - including failure to account	0	0%	0	0%
Totals	95	100%	64	100%

A complaint may include any number of allegations against a legal practitioner or law firm. If a complainant is not able to clearly describe the specific matters of complaint against a practitioner, the Board is required, under section 427 (5) of the Act, to take all reasonable steps to ensure that they are given the necessary assistance to do so.

Table 4 identifies the principal allegation for each complaint received in the reporting period. Where a complaint included more than one allegation, only the principal allegation is the one identified.

As can be seen from Table 4, allegations relating to costs, negligence and failing to act or comply with legal instruction comprised the majority (59%) of all complaint allegations received by the Board in the reporting period.

Table 5: Area of law to which complaints related

Area of the Law	2012/13 Complaints	2012/13 %	2010/11 Complaints	2010/11 %
Administrative	3	3%	4	6%
Anti-discrimination	0	0%	0	0%
Building	0	0%	0	0%
Commercial/Contract	20	21%	7	11%
Commonwealth/Constitutional	0	0%	1	2%
Conveyancing	8	9%	8	13%
Criminal	6	6%	4	6%
Debt collection	0	0%	1	2%
Family/defacto	28	30%	21	32%
Industrial relations	1	1%	0	0%
Personal injury	3	3%	0	0%
Probate/estate/wills	20	21%	12	19%
Workers' compensation	2	2%	2	3%
Restraint Orders	2	2%	4	6%
Migration	2	2%	0	0%
Total	95	100%	64	100%

Table 5 indicates that the area of law most often involved in complaints received by the Board in the reporting period was Family Law, which constituted nearly a third of all complaints made. This is consistent with previous reporting periods and complaint data across comparable Australian jurisdictions from previous years.

The areas of law also highly represented in the reporting period were Probate/Estate and Commercial/Contract matters.

Table 6: Complainant's profile (region & gender)

MALE/FEMALE	2012/13 No. Complainants	%	2011/12 No. Complainants	%
Male	49	52%	31	48%
Female	44	46%	32	50%
Complaints made by the Board	2	2%	1	2%
Total	95	100%	64	100%

COMPLAINTS BY REGION	2011/12 No. Complainants	%	2010/11 No. Complainants	%
South	54	57%	37	58%
North	24	25%	13	20%
North West	12	13%	8	12%
Interstate/International	5	5%	6	10%
Total	95	100%	64	100%

Table 6 suggests a small shift in the regional origin of complaints received by the Board in the reporting period. The North and North West of the State represented 38% of all complaints received, being an increase of 6% from the previous reporting period. The Board will continue to monitor this trend with a view to establishing whether it indicates a need to actively develop its educative role within these regions.

The gender profile of complainants has remained essentially even and consistent since the Board commenced its operations in 2009.

As a result of the ever-increasing popularity of the internet, the Board is able to effectively deal with complaints made to it by people residing outside of Tasmania. In the reporting period, 5 complaints were received by the Board from either interstate or overseas complainants.

During the investigation of a complaint, the investigator may become aware of facts which the investigator thinks may constitute unsatisfactory professional conduct or professional misconduct not already the subject of a complaint. In such a case, the investigator must refer the matter to the Board to consider whether disciplinary action should be taken. Further, circumstances may arise where a practitioner may fail to comply with a direction of the Board. In these circumstances, the Board may elect to make a complaint of its own motion.

In the reporting period, the Board initiated 2 own motion complaints against practitioners.

### **INVESTIGATIONS**

Table 7: Investigations commenced and finalised from 1 July 2012 to 30 June 2013

Month	Investigations Commenced 2012/13	Investigations Completed 2012/13	Investigations Commenced 2011/12	Investigations Completed 2011/12
July	3	8	3	1
August	2	2	8	6
September	3	4	4	3
October	4	1	9	6
November	1	4	4	6
December	2	3	6	3
January	0	0	4	4
February	0	2	0	3
March	3	0	3	2
April	2	1	0	4
May	4	4	2	4
June	5	1	0	4
Total	29	30	43	46

Table 7 shows that a total of 30 investigations were commenced in the reporting period, or an average of 2.5 investigations commenced per calendar month. This was a decrease of 13 investigations commenced from the previous reporting period.

30 investigations were completed within the reporting period. The investigation clearance rate for the reporting period was 103%. The Board therefore, in the reporting period, was able to keep pace with complaints proceeding to an investigation.

Table 8: Complexity of investigations

Category of Investigation	Investigation Criteria	Investigations Commenced 2012/13	%	Investigations Commenced 2011/12	%
Simple	Basic investigation, low volume of documentary evidence, no witness or 3rd party involvement	5	17%	11	26%
Intermediate	Medium volume of documentary evidence, single witness or 3rd party involvement	15	52%	22	51%
Complex	Multiple witnesses, significant volume of evidence	6	21%	7	16%
Very Complex	High volume of evidence, multiple witnesses, interaction with commercial entities	3	10%	3	7%
Total		29	100%	43	100%

In general terms, the greater the complexity of the investigation, the longer period of time that is required to complete it. The length of time to complete an investigation is also dependant on such matters as the willingness of the parties to resolve the complaint via mediation (if appropriate), and the Investigations Officer's ability to readily access information held by either the practitioner or complainant.

In the reporting period to 30 June 2013, the Board classified nearly one third (31%) of all investigations commenced in the period as either complex or very complex.

## FINALISATIONS AND OUTCOMES

Table 9: Complaints finalised and method of finalisation from 1 July 2012 to 30 June 2013

Method of Finalisation	Relevant Section of Act	Description	Number Finalised 2012/13	% finalised compared to total finalisations	Number Finalised 2011/12
<u>Finalisations Prior To</u>	An Investigation:				
Summarily dismissed	s.433 (1) (a)	Complaint lacking in substance, vexatious, misconceived or frivolous	9	13%	22
Summarily dismissed	s.433 (1) (e)	Complaint is not one that the Board has the power to deal with	1	2%	5
Summarily dismissed	s.433 (1) (b)	Complaint made more than 6 years after the conduct is alleged to have occurred	0	0%	2
Summarily dismissed	s.433 (2) (a)	Further information not given or complaint not verified	8	12%	1
Summarily dismissed	s.433 (3)	Complaint requires no further investigation	3	4%	3
Withdrawal	s.434	Complaint withdrawn by complainant prior to an investigation	15	22%	20
Sub Total			36	53%	53
Finalisations Following	An Investigation:				
Dismissed following an investigation	s.451 (a)	No reasonable likelihood that the practitioner will be found guilty	17	25%	27
Dismissed following an investigation	s.433 (3)	Complaint requires no further investigation	1	2%	1
Dismissed following an investigation	s.433 (4)	No public interest to continue	0	0%	1
Withdrawal	s.434	Complaint withdrawn (after mediation) following an investigation	6	8%	5
Sub Total			24	35%	34

Method of Finalisation	Relevant Section of Act	Description	Number Finalised 2012/13	% finalised compared to total finalisations	Number Finalised 2011/12
Finalisations Followin	ng a Hearing/Meet	ing of the Board:			
Practitioner found guilty of unsatisfactory professional conduct	s.456 (7) (a)	Practitioner cautioned or reprimanded	1	2%	2
Practitioner found guilty of unsatisfactory professional conduct	s.456 (7) (a)	Practitioner required to make an apology	1	2%	0
Complaint dismissed	s.456 (6)	Matter not substantiated	2	3%	0
Complaint dismissed	s.454 (1)	Practitioner not guilty of conduct	1	2%	0
Withdrawal	s.434	Complaint withdrawn (following mediation)	0	0%	0
Practitioner found guilty of unsatisfactory professional conduct	s.454 (2)	Practitioner admonished, fined & required to pay costs	3	3%	1
Sub Total			8	12%	3
Finalisations Followin	ng a Hearing of the	Disciplinary Tribunal:			
Practitioner found guilty of professional misconduct	s.471 (a)	Recommendation that the Supreme Court remove the practitioner's name from the local role	0	0%	7
Practitioner found guilty of professional misconduct	s.47l (e)	Practitioner reprimanded	0	0%	1
Practitioner found guilty of professional misconduct	s.471 (b)	Practitioner's practicing certificate suspended	0	0%	0
Practitioner found guilty of professional misconduct	s.473 (a)	Practitioner to pay fine	0	0%	0
Dismissal of complaint	s.466 (7) (c)	Complaint dismissed	0	0%	1
Sub Total			0	0%	9
TOTAL FINALISATIONS			68	100%	99

#### Finalisations:

Table 9 shows that the Board finalised a total of 68 complaints for the reporting period to 30 June 2013, which was a decrease from the previous reporting period of 31 complaints. A significant reason for the decrease in finalisations for the reporting period was that the Disciplinary Tribunal did not bring to finality any matters before it within the reporting period.

The majority (53%) of the Board's finalisations occurred prior to an investigation having commenced and involved complaints which were either summarily dismissed or withdrawn by the complainant.

A total of 24 complaints were finalised by the Board following an investigation which was a decrease of 10 from the previous reporting period of 34 complaints. The majority of these finalisations (17) were dismissals pursuant to s.451 (a) of the Act where the Board determined there was no reasonable likelihood the practitioner would be found guilty of either unsatisfactory professional conduct or professional misconduct.

#### Clearance Rate:

The Board received 95 complaints within the reporting period and finalised a total of 68 complaints to 30 June 2013. The clearance rate achieved for the reporting period was therefore 67.4%. The Board's backlog of complaints therefore increased in the period. At the end of the reporting period, there were 15 complaints that had been referred to the Disciplinary Tribunal awaiting hearing and which therefore contributed to the Board's reduced clearance rate.

#### Outcome of Disciplinary action:

The Board commenced and completed 8 individual hearings (either by way of formal hearing or procedure for less serious complaints (section 456 meeting) in the reporting period which was an increase of 5 hearings from the previous reporting period.

5 of the 8 complaints the Board dealt with at a hearing resulted in the practitioner being found guilty of unsatisfactory professional conduct.

Table 10: Complaints referred (or resolved to be referred) to Disciplinary Tribunal, Supreme Court or for Board Hearing/Meeting

Complaints Referred	Section of Act	Referred 2012/13	Referred 2011/12
Board Meeting (s.456 procedure for less serious complaint)	s.450 (b)	4	9
Board Hearing	s.450 (a)	4	5
Disciplinary Tribunal	s. 450 (c) (d)	2	7
Supreme Court	s.450 (e)	1	1
Total Complaints Referred		11	22

At the conclusion of a complaint investigation, the Board may hold a formal hearing (s.453); deal with the complaint in accordance with s.456 (procedure for less serious complaint); make an application to either the Disciplinary Tribunal or Supreme Court for the complaint to be heard and determined; or dismiss the complaint. Table 10 shows that the Board referred, or resolved to refer for hearing, a total of 11 complaints.

Table 11: Number of pending complaints as at 30 June 2013

Complaint Source	2012/13
Unfinalised complaints under investigation as at 30 June 2012	26
Unfinalised complaints pending (not yet under investigation or awaiting hearing) as at 30 June 2012	43
Sub total Pending Complaints as at 30 June 2012	69
Complaints received 1 July 2012 to 30 June 2013	95
Sub total complaints for current reporting period	164
Finalised complaints 1 July 2012 to 30 June 2013	68
Balance of complaints on hand as at 30 June 2013	96

Table 11 above indicates that 96 complaints remain unfinalised as at 30 June 2013. That number included: 32 complaints under investigation; 30 complaints which have been referred for hearing to either the Board or Disciplinary Tribunal; and 34 complaints being dealt with in accordance with the preliminary statutory procedures.

#### Right to Information Applications & Requests:

In accordance with the reporting requirements of s.23 (c) & (d) of the Right to Information Act 2009, the Board received 2 applications for assessed disclosure within the reporting period both of which were accepted and dealt with to the satisfaction of the applicants.

There were no additional required or routine disclosures made by the Board within the reporting period.

PART FOUR: REPORT OF THE DISCIPLINARY TRIBUNAL
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#### **DISCIPLINARY TRIBUNAL**

#### ANNUAL REPORT

#### Legal Profession Act 2007 s.617

In respect of the financial year ended 30 June 2013, two applications were made to the Disciplinary Tribunal under s.464 of the Legal Profession Act as follows:-

(a) Christopher John Bartlett – application by the Legal Profession Board of Tasmania for the hearing and determination of a complaint against the practitioner relating to alleged professional misconduct and/or unsatisfactory conduct of the practitioner in several respects in connection with the conduct of a building dispute where he acted for the plaintiffs.

The application was dated 3 September 2012.

An initial directions hearing is scheduled for 16 August 2013.

(b) David Michael Smith – application by the Legal Profession Board of Tasmania for the hearing and determination of a complaint against the practitioner relating to alleged professional misconduct and/or unsatisfactory conduct of the practitioner in various respects in connection with his conduct of proceedings in the Magistrates Court involving a dispute between neighbours.

The application was dated 5 November 2012.

An initial directions hearing is scheduled for 16 August 2013.

Dated the 30<sup>th</sup> day of July 2013

Ashton Denehey

Disciplinary Tribunal Chairperson

PART FIVE: REPORT OF THE PRESCRIBED AUTHORITY
The following attached report is provided by the Law Society of Tasmania in satisfaction of section (53) of the Legal Profession Act, 2007.





Our ref:L4.2:LOR/TL

30 July 2012

Mr Frank Ederle
Executive Officer
Legal Profession Board of Tasmania
Level 3, 147 Macquarie Street
HOBART TAS 7000

Dear Mr Ederle

Following please find the Society's report in satisfaction of the requirement in s653(3) of the *Legal Profession Act* 2007 (the *Act*) for the period 1 July 2012 to 30 June 2013.

#### **Practising Certificates**

The following types and numbers of practising certificates were issued under the *Act* during the period 1 July 2012 to 30 June 2013:

- Principal 201
- Employee 263
- Barrister 54
- Corporate 22
- Locum 12
- Community legal centre 29

#### **Trust Account External Examinations**

As at 30 June 2013 87 external examinations had been conducted on law practices by the designated external examiner for the period ending 31 December 2012. The remaining 27 examinations are to be completed by 31 July 2013. 25 firms did not operate trust accounts or were exempt from an examination.

#### Appointment of Supervisor of Trust Money

On 4 July 2012 Mr Peter Manser was appointed as a supervisor of trust money of the law practice of Ritchie & Parker Alfred Green & Co pursuant to s525 of the Act. Mr Manser's appointment followed the expiration of the appointment of Mr Matthew Pawson on 30 June 2012.

On 21 August 2012 the appointment of Mr Manser was terminated.

#### Appointment of an Investigator

For the relevant period the appointment of Mr Ross Byrne as an investigator of the law practice O'Rourke & Kelly pursuant to \$260 of the Act continued.

#### **Appointment of Manager**

The appointment of William Friend as Manager of the firm of O'Rourke & Kelly finished on 7 October 2012.

Ms Josephine Kelly was appointed as Manager of the firm of O'Rourke & Kelly for the period 24 October 2012 to 30 June 2013.

The appointment of Ms Josephine Anne Kelly was terminated on and from 12 April 2013.

Yours sincerely

LUKE RHEINBERGER EXECUTIVE DIRECTOR

<b>PART SIX:</b>	INDEPENDENT	AUDIT RE	PORT AND
FINANCI	AL STATEMENT	S AS AT 30	<b>JUNE 2013</b>

The independent audit report and financial statements is attached in satisfaction of section 601 of the Legal Profession Act, 2007.



#### **Independent Auditor's Report**

To Members of the Parliament of Tasmania

**Legal Profession Board of Tasmania** 

#### Financial Report for the Year Ended 30 June 2013

I have audited the accompanying financial report of the Legal Profession Board (the Board), which comprise the statement of financial position as at 30 June 2013 and the statements of comprehensive income and changes in equity for the year ended on that date, a summary of significant accounting policies, other explanatory notes and statement by the Directors of the Board.

#### **Auditor's Opinion**

In my opinion the Board's financial report presents fairly, in all material respects, its financial position as at 30 June 2013 and its financial performance and changes in equity for the year then ended.

The Responsibility of the Board for the Financial Report

The Board is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and section 17(1) of the *Audit Act 2008*. The Board's responsibility includes establishing and maintaining internal controls relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

#### Auditor's Responsibility

My responsibility is to express an opinion on the financial report based upon my audit. My audit was conducted in accordance with Australian Auditing Standards. These Auditing Standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance as to whether the financial report is free of material misstatement.

...1 of 2

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Board's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate to the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Board's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Board, as well as evaluating the overall presentation of the financial report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

#### Independence

In conducting this audit, I have complied with the independence requirements of Australian Auditing Standards and other relevant ethical requirements. The *Audit Act 2008* further promotes independence by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General, and
- mandating the Auditor-General as auditor of State Entities but precluding the provision of non-audit Boards, thus ensuring the Auditor-General and the Tasmanian Audit Office are not compromised in their role by the possibility of losing clients or income.

**Tasmanian Audit Office** 

E R De Santi

Pull

Deputy Auditor-General
Delegate of the Auditor-General

HOBART 27 August 2013

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## Legal Profession Board of Tasmania

Financial Statements 2012-13

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## Statement of Comprehensive Income for the year ended 30 June 2013

		2013	2012
	Notes	\$'000	\$'000
Revenue and other income from transactions			
Revenue from Solicitor's Guarantee Fund	1.5(a), 3.1	1 042	811
Other revenue	1.5(b), 3.2	29	68
Total revenue and other income from transactions		1 071	879
Expenses from transactions			
Employee benefits	1.6(a), 4.1	607	555
Depreciation and amortisation	1.6(e), 4.2	29	29
Supplies and consumables	1.6(d), 4.3	264	302
Other expenses	1.6(d), 4.4	19	31
Total expenses from transactions		919	917
Net result from transactions		152	(38)
Comprehensive result		152	(38)

This Statement of Comprehensive Income should be read in conjunction with the accompanying notes.

## Statement of Financial Position as at 30 June 2013

		2013	2012
	Notes	\$'000	\$'000
Assets			
Financial Assets			
Cash and cash equivalents	1.7(a), 7.1	452	208
Receivables	1.7(b), 5.1	4	4
Total Financial Assets		456	212
Non-financial Assets			
Office improvements, plant and equipment	1.7(d), 5.3	20	48
Intangible assets	1.7(c), 5.2	-	1
Total Non-financial Assets		20	49
Total assets		476	261
Liabilities			
Payables	1.8(a), 6.1	10	14
Employee benefits	1.8(b), 6.2	136	69
Total liabilities	• •	146	83
Net assets		330	178
Equity			
Accumulated funds		330	178
Total equity		330	178

This Statement of Financial Position should be read in conjunction with the accompanying notes.

## Statement of Cash Flows for the year ended 30 June 2013

		2013	2012
	Notes	\$'000	\$'000
		Inflows	Inflows
		(Outflows)	(Outflows)
Cash flows from operating activities			
Cash inflows			
Solicitor's Guarantee Fund Receipts		1 042	811
GST Receipts		28	31
Other cash receipts		29	68
Total cash inflows		1 099	910
Cash outflows			
Employee benefits		(541)	(531)
GST payments		(27)	(303)
Supplies and consumables		(268)	(42)
Other expenses		(19)	(19)
Total cash outflows		(855)	(895)
Net cash generated from (used in) operating activities	7.2	244	15
Net increase (decrease) in cash and cash equivalents held		244	15
Cash and deposits at the beginning of the reporting period		208	193
Cash and deposits at the end of the reporting period	7.1	452	208

This Statement of Cash Flows should be read in conjunction with the accompanying notes.

## Statement of Changes in Equity for the year ended 30 June 2013

	Accumulated surplus / deficit	Total equity
	\$'000	\$'000
Balance at 1 July 2012	178	178
Total comprehensive result	152	152
Total	152	152
Balance as at 30 June 2013	330	330

	Accumulated surplus / deficit	Total equity
	\$'000	\$'000
Balance at 1 July 2011	216	216
Total comprehensive result	(38)	(38)
Total	(38)	(38)
Balance as at 30 June 2012	178	178

This Statement of Changes in Equity should be read in conjunction with the accompanying notes.

## Notes to and forming part of the Financial Statements for the year ended 30 June 2013

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# Note 1 Significant Accounting Policies

### 1.1 Objectives and Funding

The Legal Profession Board of Tasmania (the Board) is an independent statutory body whose purpose is to:

- Protect consumers of legal services within Tasmania against unsatisfactory professional conduct and professional misconduct of legal practitioners;
- Promote and enforce the application of professional standards, competence and honesty within the legal profession in Tasmania; and
- Provide an effective and efficient redress mechanism for persons unhappy with the conduct of Australian legal practitioners in Tasmania.

The Legal Profession Act 2007 (the Act) received Royal Assent on 15 August 2007 and the Board commenced operations on 31 December 2008. The Board consists of six Board Members appointed by the Governor of Tasmania for a term of five years. Pursuant to section 589 of the Act, the Board is established as a body corporate with perpetual succession. The functions of the Board were in part previously performed by the Law Society of Tasmania and the Legal Ombudsman.

Pursuant to section 359 of the Act, the Board is to submit to the Minister an application for funding by 30 April in each year. The Minister approves an amount to be paid from the Solicitors' Guarantee Fund and directs the Solicitors' Trust to pay the approved amount from the Fund to the Board.

### 1.2 Basis of Accounting

The Financial Statements are a general purpose financial report and have been prepared in accordance with the Australian Accounting Standards (AAS) and Australian Accounting Interpretations issued by the Australian Accounting Standards Board (AASB).

While the Board is not bound by the *Financial Management and Audit Act 1990*, it has elected to prepare these financial statements in accordance with the Treasurer's Instructions issued under the provisions of the *Financial Management and Audit Act 1990*.

The financial statements were signed by the Chairman and the Executive Officer on 21 August 2013.

Compliance with the AAS may not result in compliance with International Financial Reporting Standards (IFRS), as the AAS include requirements and options available to not-for-profit organisations that are inconsistent with IFRS. The Board is considered to be not-for-profit and has adopted some accounting policies under the AAS that do not comply with IFRS.

The Financial Statements have been prepared on an accrual basis and, except where stated, are in accordance with the historical cost convention.

### 1.3 Functional and Presentation Currency

These financial statements are presented in Australian dollars, which is the Board's functional currency.

### 1.4 Changes in Accounting Policies

### (a) Impact of new and revised Accounting Standards

In the current year, the Board has adopted all of the new and revised Standards and Interpretations issued by the AASB that are relevant to its operations and effective for the current annual reporting period. These include:

AASB 2010-6 Amendments to Australian Accounting Standards – Disclosures on Transfers of Financial
Assets [AASBs 1 & 7] – This Standard introduces additional disclosure relating to transfers of financial
assets in AASB 7. An entity shall disclose all transferred financial assets that are not derecognised and
any continuing involvement in a transferred asset, existing at the reporting date, irrespective of when the
related transfer transaction occurred. There is no financial impact.

- AASB 2011-1 Amendments to Australian Accounting Standards arising from the Trans-Tasman Convergence Project [AASBs 1, 5, 101, 107,108, 121, 128, 132 & 134 and Interpretations 2, 112 & 113] – this Standard, in conjunction with AASB 1054, removes disclosure requirements from other Standards and incorporates them in a single Standards to achieve convergence between Australian and New Zealand Accounting Standards. There is no financial impact.
- AASB 2011-9 Amendments to Australian Accounting Standards Presentation of Items Other Comprehensive Income [AASB 1, 5, 7, 101, 112, 120, 121, 132, 133, 134, 1039 & 1049] – This Standard requires to group items presented in other comprehensive income on the basis of whether they are potentially reclassifiable to profit or loss subsequently (reclassification adjustments). There is no financial impact.
- AASB 2012-6 Amendments to Australian Accounting Standards Mandatory Effective Date of AASB 9 and Transition Disclosures [AASB 9, AASB 2009-11, AASB 2010-7, AASB 2011-7 & AASB 2011-8] This Standard amends the mandatory effective date of AASB 9 Financial Instruments so that AASB 9 is required to be applied for annual reporting periods beginning on or after 1 January 2015 instead of 1 January 2013. There is no financial impact.

### (b) Impact of new and revised Accounting Standards yet to be applied

The following new standards relevant to the Board have been issued by the AASB and are yet to be applied:

- AASB 9 Financial Instruments This Standard supersedes AASB 139 Financial Instruments: recognition and Measurement, introducing a number of changes to accounting treatments. The Standard was reissued in December 2010. The Standard was issued in August 2011 but is not yet available for application by not-for-profit entities.
- AASB 119 Employee Benefits This Standard supersedes AASB 119 Employee Benefits, introducing a number of changes to accounting treatments. The Standard was issued in September 2012. It is not anticipated that there will be any financial impact.
- AASB 1053 Application of Tiers of Australian Accounting Standards This Standard establishes a
  differential financial reporting framework consisting of two tiers of reporting requirements for preparing
  general purpose financial statements. The Standard does not have any financial impact on the Board.
  However, it may affect disclosures if reduced disclosure requirements apply.
- AASB 2010-2 Amendments to Australian Accounting Standards arising from Reduced Disclosure Requirements [AASBs 1, 2, 3, 5, 7, 8, 101, 102, 107, 108, 110, 111, 112, 116, 117, 119, 121, 123, 124, 127, 128, 131, 133, 134, 136, 137, 138, 140, 141, 1050, & 1052 and Interpretations 2, 4, 5, 15, 17, 127, 129, & 1052] This Standard makes amendments to Australian Accounting Standards and Interpretations to introduce reduced disclosure requirements for certain types of entities. There is no financial impact.
- AASB 2010-7 Amendments to Australian Accounting Standards arising from AASB 9 (December 2010) [AASBs 1, 3, 4, 5, 7, 101, 102, 108,112, 118, 120, 121, 127, 128, 131, 132, 136, 137, 139, 1023 & 1038 and Interpretations 2, 5, 10, 12, 19, & 127] This Standard makes consequential amendments to other Australian Accounting Standards and Interpretations as a result of issuing AASB in December 2010. It is not anticipated that there will be any financial impact.
- AASB 2011-10 Amendments to Australian Accounting Standards arising from AASB 119 (September 2011) [AASB1, 8, 101, 124, 134, 1049, & 2011-8 and Interpretation 14] This Standard makes amendments to other Australian Accounting Standards and Interpretations as a result of issuing AASB 119 in September 2011. It is anticipated that there will be limited financial impact.
- AASB 2011-11 Amendments to AASB 119 (September 2011) arising from Reduced Disclosure Requirements – This Standard gives effect to Australian Accounting Standards – Reduced Disclosure Requirements for AASB 119 (September 2011). It is anticipated that there will not be any financial impact.
- AASB 2012-2 Amendments to Australian Accounting Standards Disclosures Offsetting Financial
  Assets and Financial Liabilities [AASB 7 & AASB 132] This Standard amends the required disclosures
  in AASB 7 to include information that will enable users of an entity's financial statements to evaluate the
  effect or potential effect of netting arrangements, including rights of set-off associated with the entity's
  recognised financial assets and recognised financial liabilities, on the entity's financial position. It is
  anticipated that there will not be any financial impact.

AASB 2012-3 Amendments to Australian Accounting Standards – Offsetting Financial Assets and Financial Liabilities [AASB 132] – This Standard adds application guidance to AASB 132 to address inconsistencies identified in applying some of the offsetting criteria, including clarifying the meaning of "currently has a legally enforceable right of set-off" and that some gross settlement systems may be considered equivalent to net settlement. It is anticipated that there will not be any financial impact.

#### 1.5 Income from Transactions

Income is recognised in the Statement of Comprehensive Income when an increase in future economic benefits related to an increase in an asset or a decrease of a liability has arisen that can be measured reliably.

### (a) Revenue from Solicitor's Guarantee Fund

Funding from the Solicitor's Guarantee Fund is recognised in accordance with AASB 1004 *Contributions* whereby 'non-reciprocal' contributions are recognised as revenue when the funds are received or receivable.

### (b) Other Revenue

Revenue from other sources is recognised when the Board gains control of the funds and it is probable that the inflow of funds has occurred and can be reliably measured.

### 1.6 Expenses from Transactions

Expenses are recognised in the Statement of Comprehensive Income when a decrease in future economic benefits related to a decrease in asset or an increase of a liability has arisen that can be measured reliably.

### (a) Employee Benefits

Employee benefits include, where applicable, entitlements to wages and salaries, annual leave, sick leave, long service leave, superannuation and any other post-employment benefits.

#### (b) Impairment - Financial Assets

Financial assets are assessed at each reporting date to determine whether there is any objective evidence that there are any financial assets that are impaired. A financial asset is considered to be impaired if objective evidence indicates that one or more events have had a negative effect on the estimated future cash flows of that asset.

An impairment loss, in respect of a financial asset measured at amortised cost, is calculated as the difference between its carrying amount, and the present value of the estimated future cash flows discounted at the original effective interest rate.

All impairment losses are recognised in the Statement of Comprehensive Income.

An impairment loss is reversed if the reversal can be related objectively to an event occurring after the impairment loss was recognised. For financial assets measured at amortised cost, the reversal is recognised in profit or loss.

### (c) Impairment - Non-financial Assets

All non-financial assets are assessed to determine whether any impairment exists. Impairment exists when the recoverable amount of an asset is less than its carrying amount. Recoverable amount is the higher of fair value less costs to sell and value in use. The Board's assets are not used for the purpose of generating cash flows, therefore value in use is based on depreciated replacement cost where the asset would be replaced if deprived of it.

All impairment losses are recognised in Statement of Comprehensive Income. Impairment losses recognised in prior periods are assessed at each reporting date for any indications that the loss has decreased or no longer exists. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

### (d) Other Expenses and Supplies and Consumables

Other expenses from ordinary activities, supplies and consumables are recognised when it is probable that the consumption or loss of future economic benefits resulting in a reduction of assets or an increase in liabilities has occurred and can be reliably measured.

### (e) Depreciation and Amortisation

All applicable non-financial assets having a limited useful life are systematically depreciated over their useful lives in a manner which reflects the consumption of their service potential.

Depreciation is provided for on a straight line basis, using rates which are reviewed annually. Major depreciation rates are as follows:

Plant & equipment: 20%

Office improvements: 20%

All intangible assets having a limited useful life are systematically amortised over their useful lives reflecting the pattern in which the asset's future economic benefits are expected to be consumed by the Board.

Major amortisation rates are:

Software: 25%

#### 1.7 Assets

Assets are recognised in the Statement of Financial Position when it is probable that the future economic benefits will flow to the Board and the asset has a cost or value that can be measured reliably.

### (a) Cash and Cash Equivalents

Cash means notes, coins, any deposits held at call with a bank or financial institution. Deposits are recognised at amortised cost, being their face value.

### (b) Receivables

Receivables are recognised at amortised cost, less any impairment losses, however, due to the short settlement period, receivables are not discounted back to their present value.

### (c) Intangible Assets

An intangible asset is recognised where:

- it is probable that an expected future benefit attributable to the asset will flow to the Board; and
- the cost of the asset can be reliably measured.

Intangible assets held by the Board are valued at fair value less any subsequent accumulated amortisation and any subsequent accumulated impairment losses where an active market exists. Where no active market exists, intangibles are valued at cost less any accumulated amortisation and any accumulated impairment losses.

### (d) Office Improvements, Plant and Equipment

### (i) Valuation basis

Office improvements, plant and equipment is valued at historic cost less accumulated depreciation and accumulated impairment losses (where relevant).

Cost includes expenditure that is directly attributable to the acquisition of the asset.

When parts of an item of office improvements, plant and equipment have different useful lives, they are accounted for as separate items (major components) of office improvements, plant and equipment.

### (ii) Subsequent costs

The cost of replacing part of an item of office improvements, plant and equipment is recognised in the carrying amount of the item if it is probable that the future economic benefits embodied within the part will flow to the Board

and its costs can be measured reliably. The carrying amount of the replaced part is derecognised. The costs of day-to-day servicing of office improvements, plant and equipment are recognised in profit or loss as incurred.

### (iii) Asset recognition threshold

The asset capitalisation threshold adopted by the Board is \$4,000. Assets valued at less than \$4,000 are charged to the Statement of Comprehensive Income in the year of purchase (other than where they form part of a group of similar items which are material in total).

#### 1.8 Liabilities

Liabilities are recognised in the Statement of Financial Position when it is probable that an outflow of resources embodying economic benefits will result from the settlement of a present obligation and the amount at which the settlement will take place can be measured reliably.

### (a) Payables

Payables, including goods received and services incurred but not yet invoiced, are recognised at amortised cost, which due to the short settlement period, equates to face value, when the Board becomes obliged to make future payments as a result of a purchase of assets or services.

### (b) Employee Benefits

Liabilities for wages and salaries and annual leave are recognised when an employee becomes entitled to receive a benefit. Those liabilities expected to be realised within 12 months are measured as the amount expected to be paid. Other employee entitlements are measured as the present value of the benefit at 30 June 2012, where the impact of discounting is material, and at the amount expected to be paid if discounting is not material.

A liability for long service leave is recognised, and is measured as the present value of expected future payments to be made in respect of services provided by employees up to the reporting date.

### (c) Superannuation

The Board does not recognise a liability for the accruing superannuation benefits of Board employees. This liability is held centrally and is recognised within the Finance-General Division of the Department of Treasury and Finance.

### 1.9 Leases

The Board has entered into a number of operating lease agreements for property, plant and equipment, where the lessors effectively retain all the risks and benefits incidental to ownership of the items leased. Equal instalments of lease payments are charged to the Statement of Comprehensive Income over the lease term, as this is representative of the pattern of benefits to be derived from the leased property.

### 1.10 Judgements and Assumptions

In the application of Australian Accounting Standards, the Board is required to make judgements, estimates and assumptions about carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of the revision and future periods if the revision affects both current and future periods.

Judgements made by the Board that have significant effects on the financial statements are disclosed in the relevant notes to the financial statements.

The Board has made no assumptions concerning the future that may cause a material adjustment to the carrying amounts of assets and liabilities within the next reporting period.

### 1.11 Change in Accounting Estimate

In 2012-13, it was noted that an employee had a long service leave entitlement from a previous employer within the State Service, that had not previously been credited.

The effect of the change was an increase of Long Service Leave Provision of approximately \$20,000.

The Long Service Provision in prior years has not been restated, and no account balances were adjusted for those years. In 2012-13 and years going forward, the extra Long Service Leave Balance will form part of the calculation of the Board's long service leave.

#### 1.12 Rounding

All amounts in the Financial Statements have been rounded to the nearest thousand dollars, unless otherwise stated. Where the result of expressing amounts to the nearest thousand dollars would result in an amount of zero, the financial statement will contain a note expressing the amount to the nearest whole dollar.

### 1.13 Taxation

The Board is exempt from all forms of taxation except Fringe Benefits Tax and GST. All taxation issues are managed by the Department of Justice on the Board's behalf.

#### 1.14 Goods and Services Tax

Revenue, expenses and assets are recognised net of the amount of GST, except where the GST incurred is not recoverable from the Australian Taxation Office. Receivables and payables are stated inclusive of GST. The net amount recoverable, or payable, to the ATO is recognised as an asset or liability within the Statement of Financial Position.

In the Statement of Cash Flows, the GST component of cash flows arising from operating, investing or financing activities which is recoverable from, or payable to, the Australian Taxation Office is, in accordance with the Australian Accounting Standards, classified as operating cash flows.

## Note 2 Events Occurring After Balance Date

There have been no events subsequent to the balance date which would have a material effect of the Board's Financial Statements as at 30 June 2013.

## Note 3 Income from Transactions

### 3.1 Solicitor's Guarantee Fund

	2013	2012
	\$'000	\$'000
Solicitor's Guarantee Fund Revenue	1 042	811
Total revenue from Solicitor's Guarantee Fund	1 042	811

#### 3.2 Other Revenue

	2013	2012
	\$'000	\$'000
Interest Revenue	-	13
Other Revenue	29	55
Total	29	68

# Note 4 Expenses from Transactions

### 4.1 Employee Benefits

	2013 \$'000	2012
		\$'000
Wages and salaries (Staff)	474	405
Wages and salaries (Board members)	77	96
Superannuation – defined contribution scheme	31	40
Superannuation – defined benefit scheme	17	7
Other employee expenses	8	7
Total	607	555

As the Board has staff on defined benefits superannuation schemes, superannuation expenses relating to those defined benefits schemes relate to payments into the Consolidated Fund. The amount of the payment is based on an employer contribution rate determined by the Treasurer, on the advice of the State Actuary. The employer contribution at 30 June 2013 is 12.5 per cent of salary. The Australian Government has recently introduced a phased increase in the superannuation guarantee rate from 9 per cent to 12 per cent over the seven years ending 2019-20. This results in the Department's employer contribution rising to 12.75 per cent on 1 July 2013, 13.0 per cent from 1 July 2014, and increasing 0.5 per cent per annum through to 15.5 per cent from 1 July 2019.

Superannuation expenses relating to contribution schemes are paid directly to the relevant superannuation fund at a rate of nine per cent of salary.

## 4.2 Depreciation and Amortisation

	2013	2012
	\$'000	\$'000
Depreciation – office improvements and plant and equipment	28	28
Amortisation – software	1	1
Total	29	29

# 4.3 Supplies and Consumables

	2013	2012
	\$'000	\$'000
Audit fees	12	3
Operating leases	77	72
Consultants	62	117
Property expenses	33	28
Communications	9	10
Information technology	44	49
Travel and transport	5	5
Plant and Equipment	6	5
Other supplies and consumables	16	13
Total	264	302

## 4.4 Other Expenses

	2013	2012
	\$'000	\$'000
Legal costs	-	-
Legal costs Other Expenses	19	31
Total	19	31

# Note 5 Assets

## 5.1 Receivables

	2013 \$'000	2012 \$'000
GST Receivables	3	4
Total	3	4
Settled within 12 months	3	4
Total	3	4

# 5.2 Intangible Assets

	2013	201
	\$'000	\$'00
Intangible assets		
Cost – case management system	4	4
Less Accumulated Amortisation	(4)	(3)
Total	-	1
Note: During 2012-13 the case management system was fully amortised.		
(a) Reconciliation of Movements		
	2013	2012
	\$'000	\$'000
Carrying amount at 1 July	1	2
Amortisation expense	(1)	(1)
Carrying amount at 30 June		1
5.3 Office Improvements, Plant and Equipment		
(a) Carrying amount		
	2013	2012
	\$'000	\$'000
Office improvements		
At cost	85	85
Less: Accumulated depreciation	(69)	(50)
Total	16	35
Plant and equipment		
At cost	42	42
	(38)	(29)
	4	
Less: Accumulated depreciation  Total	4	13

## (b) Reconciliation of Movements

Reconciliations of the carrying amounts of each class of Office improvements, plant and equipment are set out below. Carrying value means the net amount after deducting accumulated depreciation.

2013	Office improvements Plan	Total	
	\$'000	\$'000	\$'000
Carrying value at beginning of the period	35	13	48
Depreciation	(20)	(8)	28
Carrying value at 30 June	15	5	20

2012	Office improvements Plant & equipment		Total	
	\$'000	\$'000	\$'000	
Carrying value at beginning of the period	55	21	76	
Depreciation	(20)	(8)	(28)	
Carrying value at 30 June	35	13	48	

# Note 6 Liabilities

## 6.1 Payables

	2013	2012
	\$'000	\$'000
5		
Payables	-	-
Other accrued expenses	10	14
Total	10	14
Settled within 12 months	10	14
Total	10	14

Settlement is usually made within 30 days.

# 6.2 Employee Benefits

	2013	2012
	\$'000	\$'000
Accrued salaries	15	16
Annual leave	62	38
Long service leave	58	15
Total	135	69
Settled within 12 months	53	40
Settled in more than 12 months	82	29
Total	135	69

# Note 7 Cash Flow Reconciliation

# 7.1 Cash and Cash Equivalents

	2013	2012
	\$'000	\$'000
Operating Account	452	208
Total cash and cash equivalents	452 452	208
7.2 Reconciliation of Net Result to Net Cash from Operating Activities		
	2013	2012
	\$'000	\$'000
Net result	152	(38)
Non-cash items		
Depreciation and amortisation	29	29
Movements in operating assets		
(Increase) / Decrease in Receivables	-	1
Increase / (Decrease) in Employee benefits	67	29
Increase / (Decrease) in Payables	(4)	(6)
Net cash generated from operating activities	244	15

## Note 8 Financial Instruments

### 8.1 Risk Exposures

### (a) Risk Management Policies

The Board has exposure to the following risks from its use of financial instruments:

- liquidity risk; and
- market risk.

The Chairman has overall responsibility for the establishment and oversight of the Board's risk management framework. Risk management policies are established to identify and analyse risks faced by the Board, to set appropriate risk limits and controls, and to monitor risks and adherence to limits. The Boards funding is legislated and therefore the Board does not have any material exposure to credit risk. The Board currently has no material exposure to market risks.

### (b) Liquidity Risk

Liquidity risk is the risk that the Board will not be able to meet its financial obligations as they fall due. The Board's approach to managing liquidity is to ensure that it will always have sufficient liquidity to meet its liabilities when they fall due.

recognition criteria and measurement basis) significant t		Nature of underlying instrument (including significant terms and conditions affecting the amount. Timing and certainty of cash flows)
Financial Liabilities		
Payables	Payables are recognised at amortised cost, which due to the short settlement period, equates to face value, when the Board becomes obliged to make future payments as a result of a purchase of assets or services.	Payables, including goods received and services incurred but not yet invoiced arise when the Board becomes obliged to make future payments as a result of a purchase of assets or services. The Board's terms of trade are 30 days.

Monitoring of expenditure against budget is undertaken by the Board on an ongoing basis.

The following tables detail the undiscounted cash flows payable by the Board by remaining contractual maturity for its financial liabilities. It should be noted that as these are undiscounted, totals may not reconcile to the carrying amounts presented in the Statement of Financial Position:

### 2013

	Maturity analysis for financial liabilities			
	1 Year	Undiscounted Total	Carrying Amount	
Financial liabilities				
Payables	10	10	10	
Total	10	10	10	

	Maturity analys	Maturity analysis for financial liabilities			
	1 Year	Undiscounted Total	Carrying Amount		
Financial liabilities					
Payables	14	14	14		
Total	14	14	14		

### (c) Market Risk

Market risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in market prices. The primary market risk that the Board is exposed to is interest rate risk.

The Board's exposure to interest rate risk is considered to be minimal. All of the Board's interest bearing financial instruments are managed by the Westpac Bank.

At the reporting date the interest rate profile of the Board's interest bearing financial instruments was:

	2013 \$'000	2012 \$'000
Variable rate instruments		
Financial assets		
Cash and cash equivalents	452	208
Total	452	208

Changes in variable rates of 100 basis points at reporting date would have the following effect on the Board's profit or loss and equity:

Sensitivity Analysis of the Board's Exposure to F	Statement of Cor	ible Changes in Interest Rates Statement of Comprehensive Income		у
	100 basis points increase \$'000	100 basis points increase \$'000	100 basis points increase \$'000	100 basis points increase \$'000
30 June 2013				
Cash in Special Deposits and Trust Fund	5	(5)	5	(5)
Net sensitivity	5	(5)	5	(5)
30 June 2012				
Cash in Special Deposits and Trust Fund	2	(2)	2	(2)
Net sensitivity	2	(2)	2	(2)

## 8.2 Categories of Financial Assets and Liabilities

	2013	2012
	\$'000	\$'000
Financial assets		
Cash and cash equivalents	452	208
Receivables	4	4
Total	456	212
Financial Liabilities		
Financial liabilities measured at amortised cost	10	14
Total	10	14

## 8.3 Comparison between Carrying Amount and Net Fair Value of Financial Assets and Liabilities

	Carrying Amount		Net Fair Value	Carrying Amount	Net Fair Value
	2013	2013	2012	2012	
	\$'000	\$'000	\$'000	\$'000	
Financial assets					
Cash and cash equivalents	452	452	208	208	
Receivables	4	4	4	4	
Total financial assets	456	456	212	212	
Financial liabilities					
Payables	10	10	14	14	
Total financial liabilities	10	10	14	14	

The Board does not have any financial assets or financial liabilities carried at fair value through the profit and loss or any available for sale financial assets.

### 8.4 Net Fair Value of Financial Assets and Liabilities

#### Financial Assets

The net fair values of Cash and cash equivalents and Receivables approximate their carrying amounts as this is the amount the Board expects to be able to settle on these items.

### Financial Liabilities

The net fair values for Payables and Other accrued expenses approximate their carrying amounts as this is the amount the Board expects to be able to settle on these items.

## Note 9 Schedule of Commitments

	2013	2012 \$'000
	\$'000	
_		
By type		
Lease Commitments		
Operating leases	342	511
Total lease commitments	342	511
By maturity		
Operating lease commitments		
One year or less	66	85
From one to five years	258	320
Greater than five years	18	106
Total operating lease commitments	342	511

The Operating Lease commitments include buildings, motor vehicles and information technology equipment leases. All amounts shown are inclusive of GST.

### Statement by Chairman and Executive Officer

The accompanying Financial Statements of the Legal Profession Board of Tasmania are in agreement with the relevant accounts and records and have been prepared in compliance with Treasurer's Instructions issued under the provision of the *Financial Management and Audit Act 1990* and Section 599 of the *Legal Profession Act 2007* to present fairly the financial transactions for the period ended 30 June 2013 and the financial position as at the end of the year.

At the date of signing, we are not aware of any circumstances which would render the particulars included in the financial statements misleading or inaccurate.

Date this

da

day of August

2013

William Bale QC

CHAIRMAN

Frank Ederle

**EXECUTIVE OFFICER**